

Settling in French in Ontario

Settlement Guide



Background: The Francophone Integration Pathway

This guide is intended to be an information resource for front-line staff at Anglophone service providers to be able to more easily refer French-speaking clients to French services in their geographic areas. When inquiring about a client's official language preference, if they are French-speaking, you need to ensure they are aware of Francophone services and communities in Ontario. Integration program officers will be actively monitoring the implementation of the Francophone Integration Pathway (FIP), in accordance with Schedule 4 of the contribution agreement. More information is available in the "[Guidance for Implementing the Francophone Integration Pathway](#)" available in [iCARE](#).

The FIP consists of a coordinated and integrated suite of (re)settlement services in French delivered by Francophone organizations that start before a client's arrival in Canada, and continue until citizenship is obtained. A key element in the implementation of the FIP is ensuring that newcomers are consistently aware of and referred to settlement and resettlement services offered by Francophone organizations in French (the principle of "par et pour"). All funded service provider organizations have a responsibility to work together to achieve this objective.

The Pathway is a major component of [IRCC's Policy on Francophone Immigration](#) and requires the engagement and collaboration of the entire settlement and resettlement sectors, as well as Francophone and non-Francophone recipient organizations.

IRCC Funded Francophone Service Provider Organizations By Geographic Area

If you have no local Francophone stakeholders in your immediate area, you can contact your region's Réseaux en immigration francophone (RIF) for more information on how to connect French-speaking newcomers to local resources.

The list below includes information on all IRCC funded Ontario Francophone SPOs to whom French-speaking clients can be referred. The information is divided into 4 geographic areas: 1) [Southwestern ON](#) 2) [Ottawa and Eastern ON](#) 3) [Greater Toronto Area](#) 4) [Northern ON](#)

If you wish to develop a partnership with an IRCC-funded Francophone organization, please connect with your Program Officer so they can help facilitate introductions. The RIF for your area is also a valuable resource to connect you with key local Francophone stakeholders.

Indirect Service Providers

IRCC funds three RIFs in Ontario to provide indirect services with a focus on attracting, integrating, and retaining newcomers to Francophone communities. RIFs are responsible for effectively mobilizing and consulting key partners and playing an active role in the Francophone sector and settlement sector as a whole.

To learn more about the 3 Ontario RIFs and their Francophone partners, visit the links below:

Eastern Ontario RIF – [RSIFEO](#) - *Conseil Économique & Social d'Ottawa Carleton*

Northern Ontario RIF – [RIFNO](#) - *Le Carrefour francophone de Sudbury*

Southwestern Ontario RIF - [RIFCSO](#) - *Centre de Santé Communautaire Hamilton-Niagara Inc.*

Direct Service Providers

The tables below contain location, contact information, and a basic services/program overview of IRCC-funded Francophone organizations across Ontario. For more information, you can click on the SPO name column, which has hyperlinks to SPO websites.

Southwestern Ontario - 5 organizations

<u>City</u>	<u>SPO's Name</u>	<u>SPO's Site Name</u>	<u>Address</u>	<u>Contact Information</u>	<u>Programs</u>
Chatham	Collège Boréal	Collège Boréal Chatham	161 King Street W N7M 1E6	imm.chatham@collegeboreal.ca	Language Training, Employment Related Services, Needs and Assets Assessment and Referrals, Information and Orientation, Support Services
Hamilton	Centre de Santé Communautaire Hamilton-Niagara Inc.	Site de Hamilton	1320 Barton Street N L8H 2W1	905-528-0163 ext. 3226 and 3331	Community Connections, Needs and Assets Assessment and Referrals, Information and Orientation, Indirect Services
Hamilton	Collège Boréal	Collège Boréal Hamilton	120 King Street W L8P 4V2	imm.hamilton@collegeboreal.ca	Language Training, Employment Related Services, Needs and Assets Assessment

					and Referrals, Information and Orientation, Support Services, Adapted CLIC Language Training
London	Carrefour Communautaire Francophone de London		920 Huron Street N5Y 4K4	info@ccflondon.ca 519-673-1977	Needs and Assets Assessment and Referrals, Community Connections, Information and Orientation, Employment Related Services, Support Services
London	Collège Boréal	Collège Boréal London	355 Wellington Street, suite 279 N6A 3N7	imm.london@collegeboreal.ca	Language Training, Employment Related Services, Needs and Assets Assessment and Referrals, Information and Orientation, Support Services
Waterloo/ Guelph- Wellington	Conseil scolaire catholique MonAvenir	TEE - Conseil scolaire catholique MonAvenir. Ecole Secondaire Catholique Pére-René-De-Galinée	450 Maple Grove Rd N3H 4R7	Consult the weblink for city-specific contacts : Services d'accueil et d'intégration des personnes nouvellement arrivées - Csc MonAvenir	TEE Services
Welland	Centre de Santé Communautaire Hamilton-Niagara Inc.	Site de Welland	810 East Main L3B 3Y4	905-734-1141 ext. 2278 and 2235	Community Connections, Needs and Assets Assessment and Referrals, Information and Orientation, Indirect Services
Windsor	Centre Communautaire Francophone De Windsor-Essex-Kent Inc.	Centre d'orientation des adolescents & TEE - Conseil Scolaire Providence	720 Ouellette Ave N9A 1C2	info@ccfwek.org	Employment Related Services, Community Connections, Needs and Assets Assessment and Referrals, Information and Orientation, Support Services

Windsor	Collège Boréal	Collège Boréal Windsor	7515 Forest Glade Drive N8T 3P5	imm.windsor@collegeboreal.ca	Language Training, Employment Related Services, Needs and Assets Assessment and Referrals, Information and Orientation, Support Services
Windsor	Collège Boréal	Collège Boréal Windsor	615 Ouellette Avenue N9A 4J4	imm.windsor@collegeboreal.ca	Language Training, Employment Related Services, Needs and Assets Assessment and Referrals, Information and Orientation, Support Services

Ottawa and Eastern Ontario – 8 organizations

<u>City</u>	<u>SPO's Name</u>	<u>SPO's Site Name</u>	<u>Address</u>	<u>Contact Information</u>	<u>Programs</u>
Cornwall	Conseil Economique & Social d'Ottawa Carleton (CESOC)		237 Water St E K6H 1A2	613-248-1343, poste 301 inforpar@cesoc.ca	Employment Related Services, Community Connections, Needs and Assets Assessment and Referrals, Information and Orientation, Support Services, RAP Services, Indirect Services
Cornwall	Collège La Cité		1650 Second St E K6H 2C3	lca@collegelacite.ca 1-800-267-2483, ext. 2475 613-742-2483, ext. 2475	Language training (CLIC classes)
Hawkesbury	Conseil Economique & Social d'Ottawa Carleton (CESOC)		134 Main St E K6A 1A3	613-248-1343, poste 301 inforpar@cesoc.ca	Employment Related Services, Community Connections, Indirect Services, Information and Orientation

Kingston	Association canadienne-française de l'Ontario, Conseil régional des Mille-Îles	Association canadienne-française de l'Ontario, Conseil régional des Mille-Îles	760 Highway Fifteen, Suite 11 K7L 0C3	info@acfomi.ca (613) 546-7863	Employment Related Services, Community Connections, Needs and Assets Assessment and Referrals, Information and Orientation, Support Services
Ottawa	Centre des services communautaires de Vanier	CSC Vanier – Main Location	290 Dupuis Street K1L 1A2	cscv@cscvanier.com 613.744.2892	Employment Related Services, Community Connections, Needs and Assets Assessment and Referrals, Information and Orientation, Support Services
Ottawa	Centre des services communautaires de Vanier	CSC Vanier – Francophone Centre	270 Marier Ave K1L 5P8	cscv@cscvanier.com 613.744.2892	Employment Related Services
Ottawa	Collège La Cité	Campus d'Ottawa	C3080-801, Promenade De L'aviation K1K 4R3	lca@collegelacite.ca 1-800-267-2483, ext. 2475 613-742-2483, ext. 2475	Employment Related Services, Information and Orientation, Language Training, Support Services
Ottawa	Conseil Economique & Social d'Ottawa Carleton (CESOC)	CESOC Bureau Principal	Suite 107 – 815 Boulevard St Laurent K1K 3A7	613-248-1343, poste 301 inforpar@cesoc.ca	Employment Related Services, Community Connections, Needs and Assets Assessment and Referrals, Information and Orientation, Support Services, RAP Services, Indirect Services
Ottawa	Coopération Intégration Canada Inc		404 Macarthur Ave K1K 1G8	contact@cican.ca 613-805-3437	Language Training

Ottawa	Société économique de l'Ontario (SEO)	SEO Ottawa	214 Montreal Road, Suite 202 K1L 8L8	613-590-2493	Employment Related Services, Needs and Assets Assessment and Referrals
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Greater Toronto Area - 8 organizations

<u>City</u>	<u>SPO's Name</u>	<u>SPO's Site Name</u>	<u>Address</u>	<u>Contact Information</u>	<u>Programs</u>
Etobicoke	Centre ontarien de prévention des agressions (COPA)		503-295 The West Mall M9C 4Z4	info@infocopa.com 416-466-7490	Coordinating body for all Ontario SPOs that offer Settlement Workers in Schools programming in French (also known as TEE - Travailleurs de l'établissement dans les écoles). If you have questions about TEE programming, you can contact COPA.
Mississauga	Collège Boréal	Collège Boréal Mississauga Campus	50 Burnhamthorpe Road W, Suite 300 L5B 3C2	imm.mississauga@collegeboreal.ca	Language Training, Employment Related Services, Needs and Assets Assessment and Referrals, Information and Orientation, Support Services
Mississauga	Connecture Canada		1030 Kamato Road, Suite 201 L4W 4B6	info@connecture.ca 905-366-1021	Information and Orientation, Employment Related Services, Support Services
Mississauga	Centre Francophone du Grand Toronto	Services d'établissement, emploi & aide juridique	Office 601 - 3660 Hurontario Street L5B 3C4	infos@centrefranco.org 437-317-5648 877-480-5540	Employment Related Services, Community Connections, Needs and Assets Assessment and Referrals, Information and Orientation, Support Services. Mentorship program for internationally

					trained professionals: Experica.
Newmarket	Association des francophones de la région de York		1145 Nicholson Rd, Unit 1, 2 nd floor L3Y 9C3	tee.communautaire@afry.ca (289) 552-4297	Community Connections, Needs and Assets Assessment and Referrals, Information and Orientation, Support Services
Oshawa	Conseil des organismes francophones de la région de Durham	Conseil des organismes francophones de la région de Durham	57 Simcoe Street, Suite 2d L1H 4G4	etablissement@cofrd.org (905) 434 4989	Community Connections, Needs and Assets Assessment and Referrals, Information and Orientation, Support Services
Scarborough	Maison d'hébergement pour femmes francophones- La Maison		255 Morningside Ave, 25029 M1E 0A7	info@lamaison-toronto.org 647-777-6419	Community Connections, Needs and Assets Assessment and Referrals, Information and Orientation, Support Services
Scarborough	Centre Francophone du Grand Toronto	Services d'établissement	2202 Eglinton Ave - Suite 116 M1L 2N3	infos@centrefranco.org 416 922-2672	Employment Related Services, Community Connections, Needs and Assets Assessment and Referrals, Information and Orientation, Support Services
Toronto	Conseil scolaire catholique MonAvenir	TEE - Conseil scolaire catholique MonAvenir	110 Drewry Ave M2M 1C8	416-397-6564	TEE services
Toronto	Centre Francophone du Grand Toronto	Siege Social	555 Richmond Street W, Suite 304 M5V 3B1	infos@centrefranco.org 416 922-2672	Employment Related Services, Community Connections, Needs and Assets Assessment and Referrals, Information and Orientation, Support

					Services. Entrepreneurship program for women: Cuisine preneur, Mentorship program for internationally trained professionals (newcomers): Experica.
Toronto	Centre Francophone du Grand Toronto	Centreville, Centre Jean-Luc Bernard	20 Lower Spadina Ave M5V 2Z1	infos@centrefranco.org 416-203-1220	Community Connections, Information and Orientation, Support Services
Toronto	FrancoQueer		543 Yonge St- 4th Floor M4Y1Y5	cif@francoqueer.ca (647) 709-2600	*Targeted to 2SLGBTQIA+ French speaking newcomers and refugees in the Greater Toronto Area. Community Connections, Needs and Assets Assessment and Referrals, Information and Orientation, Support Services.d
Toronto	Société économique de l'Ontario (SEO)	SEO Toronto	273 Richmond St W, Suite 100 M5V 1X1	416-596-0220	Employment Related Services, Needs and Assets Assessment and Referrals

Northern Ontario - 6 organizations

<u>City</u>	<u>SPO's Name</u>	<u>SPO's Site Name</u>	<u>Address</u>	<u>Contact Information</u>	<u>Programs</u>
Hearst to Smooth Rock Falls	Le Groupe InnovaNor (Northeastern Ontario Settlement Services)		Hearst Office - 60, 9th Street, POL 1N0 Kapuskasing Office – 75 Queen St P5N 1H5	Hearst Office - 705 372-1781, ext 112 Kapuskasing Office – 705 – 372-1781, ext 214	Community connections, information and orientation, Needs and Assets Assessment and Referrals
Sudbury	Centre de santé communautaire		19 Frood Rd P3C 4Y9	705-670-2166	Information and Orientation,

	du Grand Sudbury				Community Connections, Needs and Assets Assessments and Referrals, Support Services
Sudbury	Collège Boréal	Collège Boréal Sudbury	2666 Main Street P0M 1E0	imm.sudbury@collegeboreal.ca	Language Training, Needs and Assets Assessment and Referrals, Information and Orientation, Support Services
Sudbury	Le Carrefour francophone de Sudbury		27 Larch Street P3E1B7	info@carrefour.ca 705 675-6493	This SPO is the Northern ON RIF and offers indirect services.
Sudbury	Société économique de l'Ontario (SEO)	SEO Sudbury	19 Frood Rd P3C 4Y9	705-479-0116	Employment Related Services, Needs and Assets Assessment and Referrals
Thunder Bay and Northwestern Ontario	Association des francophones du Nord-Ouest de l'Ontario (AFNOO)		234 Van Norman St P7A 4B8	Contact us : here 1 888 390-7069	Needs and Assets Assessments and Referrals, Information and Orientation, Community Connections, Employment Related Services, Support Services
Timmins	Collège Boréal	Collège Boréal Timmins	330 2nd Ave P4N 8A4	imm.timmins@collegeboreal.ca 705-268-3800	Language Training, Needs and Assets Assessment and Referrals, Information and Orientation, Support Services

Specialized programming, Welcome centres, and Virtual programming

Below are a few specialized IRCC-funded projects that may be of interest to you.

1) [Pearson Airport – Centre Francophone du Grand Toronto](#)

The Centre Francophone du Grand Toronto (CFGT) provides services 7 days a week to ALL newcomers at the Pearson airport who arrive in terminals 1 and 3. They have a welcome kiosk where they distribute information kits to eligible clients, refer eligible clients of all linguistic backgrounds to Francophone and Anglophone settlement organizations and provide them with resources, and connect these clients with settlement organizations according to their city of destination across Canada (outside of Québec).

In particular, for French-speaking clients settling in Ontario, an information booklet or USB key containing all IRCC-funded Francophone settlement services is provided along with a list of organizations in the destination city/region. CFGT encourages the clients to contact any of the organizations listed.

Additionally, CFGT has a digital platform, the Pearson Platform, that helps to facilitate connections between newcomers and IRCC-funded Francophone settlement partners in Ontario. This platform allows for new arrivals to have support and settlement information readily available.

The hours of operation for Terminals 1 and 3 are as follows:

Terminal 1

Monday to Friday: 7:30 a.m. to 10:00 p.m.

Saturday and Sunday: 7:30 a.m. to 4:30 p.m.

Terminal 3

Monday to Friday: 8:30 a.m. to 10:00 p.m.

Saturday and Sunday: 10:00 a.m. to 4:30 p.m.

For more information, consult: [CFGT Pearson \(centrefranco.org\)](http://centrefranco.org)

You can also contact them here:

Phone #: 437-317-5648

Email: infoSNA@centrefranco.org

2) [Point d'Accueil Francophone – Ottawa](#)

The Point d'Accueil Francophone (PAF) or Francophone welcome/reception point, is a single point of entry located in Ottawa designed to guide and inform French-speaking newcomers as well as quickly refer clients to Francophone services, so they can make informed choices for their successful integration into the Francophone community in the Ottawa region and surrounding areas.

The PAF is operated in a single location (130 Slater Street, Suite 1220, Ottawa, ON K1P 6E2) by 10 Francophone partners in the greater Ottawa area and offers pre-arrival services, settlement services, education, employment, training and more.

For more information, consult: [Services – Point d'accueil francophone \(pafottawa.ca\)](http://pafottawa.ca)

3) [Adapted Language Training – College Boreal](#)

Language training adapted to the needs of French-speaking newcomers settling in Francophone minority communities (FMCs), in support of the Francophone Integration Pathway. This programming targets eligible French speaking or allophone clients across the Greater Toronto Area, the Central Southwestern Area, and the Northern area of Ontario in FMCs who cannot attend LINC or CLIC classes due to personal obligations or geographical constraints. This adapted language training offers a combination or sequencing of English (LINC) or French (CLIC), or both, language instruction.

Clients that meet this criteria can be referred to the program by contacting College Boreal.

For more information, consult: [Language Training Adapted for Newcomers in Francophone Minority Communities Funding Guidelines - Canada.ca](#)

4) [Welcoming Francophone Communities](#)

The Welcoming Francophone Communities (WFC) initiative represents 14 areas across Canada that have been selected to welcome and support French-speaking newcomers in their new community. These 14 WFCs do everything they can to support French-speaking newcomers in their plans to live in Canada. Funding is provided through the [Action Plan for Official Languages](#) and IRCC manages the WFC contribution agreements.

Ontario has 3 Welcoming Francophone Communities. To learn more, click on the links below:

- 1) [Sudbury](#)
- 2) [Hamilton](#)
- 3) [Hawkesbury](#)

IRCC has created promotional videos for each community, which can be found here: [Welcoming Francophone Communities](#)

Online and Technology Resources for French-speaking Newcomers

1) [Orientation to Ontario](#)



COSTI, in partnership with IRCC and the Government of Ontario, has created a bilingual web platform entitled Orientation to Ontario that contains French webinars and workshops for clients to access. Workshops are offered by [different SPOs](#) across Ontario, in-person and virtually, and in multiple different languages.

The O2O program objective is to ease the transition of newcomers by providing access to standardized information about settling in Ontario and connecting newcomers to community services shortly after arrival. There are over 35 different webinars available in French, English, and Arabic. The webinars cover various topics, including finances and budgeting, job searching, finding a place to live and more.

For more information, consult the following links:

[Webinaires | Orientation to Ontario \(orientationontario.ca\)](#)

[Ateliers | Orientation to Ontario \(orientationontario.ca\)](#)

2) [OCASI Resource: French Guide](#)

The Ontario Council of Agencies Serving Immigrants (OCASI) has created resources that IRCC funded organizations can access to assist with providing services to newcomers.



For French-speaking clients, there is a guide entitled “A Guide to your first two weeks in Ontario”, available in English and in French. The guide can be found here: [Premiers Jours \(etablissement.org\)](#)

3) [GuideMoi App](#)

The GuideMoi app was created by the Southwestern Ontario RIF (Centre de Santé Communautaire Hamilton-Niagara Inc.) and was funded by IRCC. GuideMoi was initially developed to highlight the Francophone services available across Southwestern Ontario, however, work is still ongoing to add information and links to other areas of Ontario.

Once downloaded, the app will prompt clients to answer a few questions based on their immigration situation and will then formulate a list of tasks for them to complete related to their settlement journey. It also includes links to Ontario Francophone service providers within the app.



The app is free and is dedicated specifically to French-speaking immigrants who wish to or have just settled in Ontario, Canada.

4) [My New Community / Ma Nouvelle Communauté](#)

The Windsor-Essex Local Immigration Partnership (WE LIP) launched the My New Community / Ma Nouvelle Communauté website in both French and English to help newcomers, immigrants, and refugees find local programs and services in the Windsor-Essex region. This was created in partnership with the Centre communautaire francophone Windsor-Essex-Kent Inc, Comité local en immigration francophone Windsor Essex Chatham Kent, the City of Windsor, and WE LIP. The website helps identify resources like: Child and Youth Services, Community Services, Education, Emergency First Responders, Employment Services, Food Banks, Government and

Social Services, Health Services, Housing Services.



Visit the English version: [MyNew Community \(arcgis.com\)](http://MyNewCommunity.arcgis.com)

Visit the French version: [MaNouvelle Communauté \(arcgis.com\)](http://MaNouvelleCommunauté.arcgis.com)

French-Language School Boards¹

There are [twelve French-language school boards in Ontario](#), with more than 470 French-language elementary and secondary schools. There is also the [Consortium Centre Jules-Léger](#), which operates a French-language provincial school and demonstration school for students who are deaf, blind, deafblind or who have severe learning difficulties.

Below is a list of French-language school boards in Ontario, including their contact information.

French-language Public School Boards (4)

Conseil scolaire Viamonde		Conseil scolaire public du Nord-Est de l'Ontario	
Toronto offices: 116 Cornelius Parkway Toronto, Ontario M6L 2K5	Welland offices: 1 Vanier Drive Welland, Ontario L3B 1A1 Tel: 905-732-4280 Fax: 905-732-1628	Email: information@cspne.ca North Bay (head office): 820 Lakeshore Drive C.P. 3600 North Bay, Ontario P1B 9T5	Email: information@cspne.ca Timmins (regional office): 111 Wilson Avenue Timmins, Ontario P4N 2S8

¹ Source: [french-language-education | ontario.ca](http://french-language-education.ontario.ca)

Tel: 416-614-0844 Fax: 416-397-2072 Toll-free: 1-888-583-5383		Tel: 705-472-3443 Fax: 705-472-5757 Toll-free: 1-888-591-5656	Tel: 705-264-1119 Fax: 705-264-4037 Toll-free: 1-877-464-1119
Conseil scolaire du Grand Nord de l'Ontario		Conseil des écoles publiques de l'Est de l'Ontario (CEPEO)	
296 Van Horne Street Sudbury, Ontario P3B 1H9 Tel: 705-671-1533 Fax: 705-671-1720 Toll-free: 1-800-465-5993		2445 St-Laurent Boulevard Ottawa, Ontario K1G 6C3 Tel: 613-742-8960 Fax: 613-747-3810 Toll-free: 1-888-332-3736	

French-language Catholic School Boards (8)

Conseil scolaire catholique MonAvenir		Conseil scolaire catholique de district des Grandes Rivières	
Email: commentaires@cscmonavenir.ca Toronto (head office): 110 Drewry Avenue Toronto, Ontario M2M 1C8 Tel: 416-397-6564 Fax: 416-397-6576 Toll-free: 1-800-274-3764	Hamilton office: 52 Pearl Street South Hamilton, Ontario L8P 3W8 Tel: 905-524-2503 Fax: 416-397-6576 Toll-free: 1-877-646-9091	Email: cscdgr@cscdgr.education Timmins office: 896 Riverside Drive Timmins, Ontario P4N 3W2 Tel: 705-267-1421 Fax: 705-267-7247 Toll-free: 1-800-465-9984	New Liskeard office: 21 Armstrong Street P.O. Box 4030 New Liskeard, Ontario P0J 1P0 Tel: 705-647-7304 Fax: 705-647-8410 Toll-free: 1-800-461-3288
		Kapuskasing Office: 1-10 Cité des jeunes Boulevard Kapuskasing, Ontario P5N 2K2 Tel: 705-335-6091 Toll free: 1-800-228-2021 Fax: (705) 335-8258	Hearst office: 30 10 th Street Hearst Ontario P0L 1N0 Tel: 705-362-4337 Toll free: 1-888-659-4337 Fax: 705-362-8093
Conseil scolaire de district catholique de l'Est ontarien		Conseil des écoles catholiques du Centre-Est	
Email: courriel@csdceo.org 875 County Road 17 L'Orignal, Ontario		Email: accueil@ecolecatholique.ca 4000 Labelle Street	

<p>KOB 1K0 Tel: 613-675-4691 Fax: 613-675-2921 Toll-free: 1-800-204-4098</p>	<p>Ottawa, Ontario K1J 1A1 Tel: 613-744-2555 Fax: 613-746-3081 Toll-free: 1-888-230-5131</p>
<p>Conseil scolaire catholique Providence Email: communications@CscProvidence.ca 7515 Forest Glade Drive Windsor, Ontario N8T 3P5 Tel: 519-948-9227 Fax: 519-948-1091</p>	<p>Conseil scolaire catholique NOUVELON Email: info@nouvelon.ca 201 Jogues Street Sudbury, Ontario P3C 5L7 Tel: 705-673-5626 Fax: 705-669-1270 Toll-free: 1-800-259-5567</p>
<p>Conseil scolaire catholique Franco-Nord Email : information@franco-nord.ca 681-C, Chippewa Street West North Bay, Ontario P1B 6G8 Tel: 705-472-1702 Fax: 705-474-3824</p>	<p>Conseil scolaire de district catholique des Aurores boréales Email: info@csdcab.on.ca 180, avenue Park, suite 210 Thunder Bay, ON P7B 6J4 Tel: 807-344-2266 Fax: 807-344-3734 Toll-free: 1-800-367-0874</p>

Other Francophone Services in Ontario

Under Ontario’s [French Language Services Act](#), there are [designated areas](#) where ministries must provide services in French. Some agencies that provide services on behalf of Ontario ministries also provide these services in French (i.e. hospitals, children’s aid societies, community agencies). These agencies have “partial designation”.

There are more than [250 designated agencies](#) who provide services in French across Ontario.